

# Life & Annuity Replacement Messages

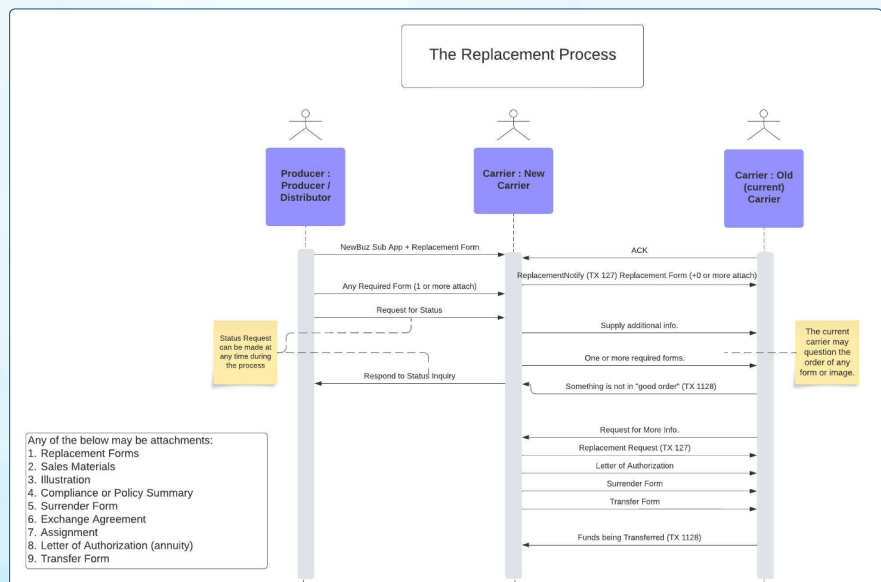
## 127 / 1128 Replacement Processing Submission & Status Transmittal

### Function

- The **127 Replacement Processing Submission** is sent during Replacement Processing by a new Receiving Carrier to the existing Surrendering Carrier to both notify the Surrendering Carrier that a replacement policy has been applied for or to request surrender of existing contract and release of any available funds. The following Sub-Transactions include:
  - **12701 Replacement Notify:** This is used during Replacement Processing when the Replacing Carrier is notifying the Surrendering Carrier that they have received an application to replace the existing contract. It is not a request for the Delivering Carrier to surrender the existing contract and release the funds.
  - **12702 Replacement Request for Surrender:** This is used during Replacement Processing when the Receiving Carrier is requesting the Surrendering Carrier to surrender the existing contract and release the funds.
  - **12703 Replacement Cancellation:** This is used by the Receiving Carrier to notify the Surrendering Carrier to cancel the replacement for which a TX#127 was previously sent.
  - **12704 Supplemental Information to Prior Request for Surrender:** This TransSubType is used to send subsequent messages from the Receiving Carrier to the Surrendering Carrier to provide any outstanding information.
  - **12705 Replacement Purge Notification:** This is used during Replacement Processing to notify both the Receiving and Surrendering Carrier of the cessation of the replacement processing for a Replacement transaction. Used when the transaction exceeds the time-frame allowed for no activity.
- The **1128 Replacement Processing Status Transmittal** is used by the existing Surrendering Carrier to update the new Receiving Carrier any time the status of a processing request changes, or to communicate missing requirements.

### Benefits

- Standard Data Exchange
  - Reduces errors in procedures, improving operations and lowering downstream costs in phone calls, emails, mail, and delays
- Agreement on Common Structures
  - Vocabulary (Life Data Dictionary)
  - Structure (Life Object Model)
  - Support unique requirements in standard way
  - Eliminate custom data feeds
- Model-Driven Architecture
  - Provides common architecture to all messages
  - Encourages reusable components
  - Results in reusable code and development



### Additional Information

- In 2023, ACORD worked with DTCC and the Insured Retirement Institute (IRI) to design and implement "Paperless Replacements." This process uses the JSON payload identified in ACORD Next-Generation Digital Standards (NGDS) user story UC-288, Submit Replacement Request. The group used the ACORD 951e form as the basis for identifying the necessary data elements. As a result of this effort, the ACORD Life and Annuity team updated the 127 and 1128 XML Transaction Specifications to align with the data elements from the NGDS user stories.
- The 951e form can be downloaded from the ACORD Forms Portal.
- **Click here** to download the following Transaction Specifications to obtain additional documentation and modeling details:
  - ACORD LA 127 Replacement Processing Request 1035 Exchange Rollover Transaction Specification
  - ACORD LA 1128 Replacement Processing Update Transaction Specification