

Life & Annuity Program

Industry Inforce Administration

Function

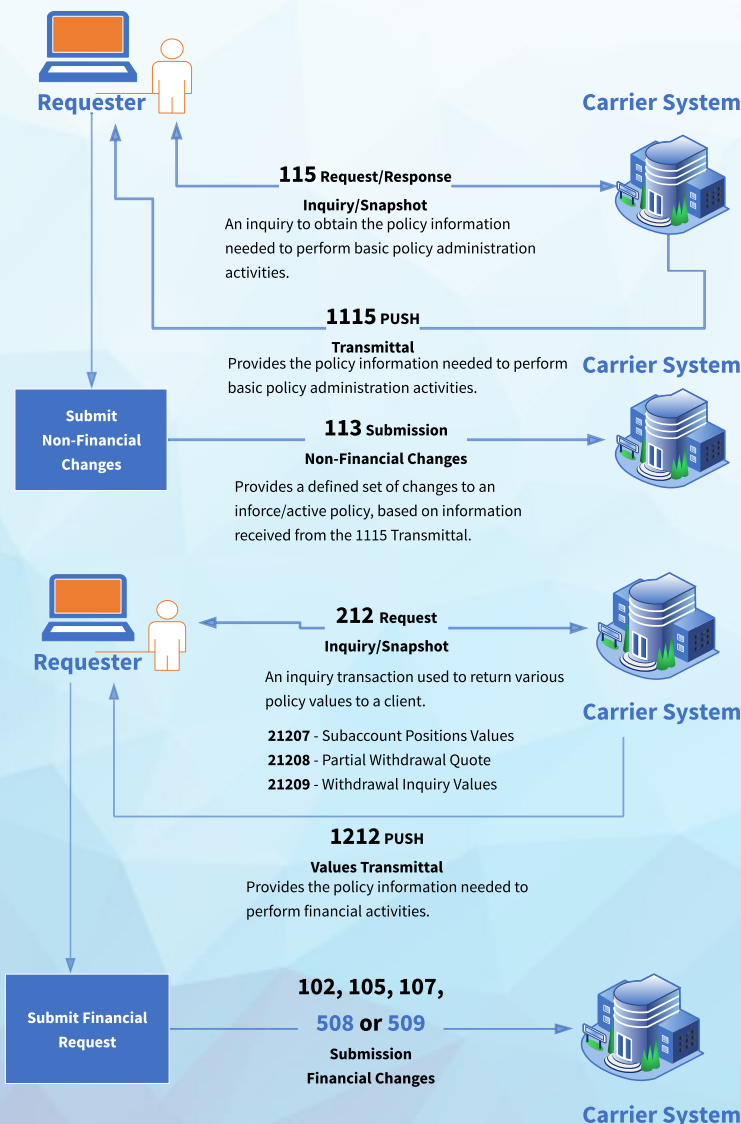
- The Life & Annuity Data Model provides a set of transactions to support the administrative needs for inforce products. This Fact Sheet focuses on **both** Life and Annuity products and provides a breakdown of which messaging to use for non-financial and financial transactions.
- Each message identified within the workflows has a Fact Sheet to provide further details. Please refer to the appropriate Fact Sheet to obtain additional information.
- This suite of transactions is used to request current policy information to determine the changes allowed and process the changes based on the information received from the inquiry. The transactions consist of:

Non-Financial Transactions:

- **115** Inquiry to request policy information.
- **1115** Transmittal to obtain policy information based on the 115 inquiry.
- **113** Transaction to make the changes.

Financial Transactions:

- **212** Inquiry to request policy information.
- **1212** Transmittal to obtain policy information based on the 212 Inquiry.
- **102/Fund Transfer, 105/Withdrawal, 107/Arrangement** Transmittals to make the changes



Non-Financial Transactions

- | | |
|--------------------------------------|------------------------------------------|
| Change Party Identification (ID) | Change a Relationship |
| Change Address | Request Replacement Policy |
| Change Phone Number | Request Statement of Insurance |
| Change Email | Change Premium Amount |
| Policy Participant Name | Request Automatic Premium Loan |
| Policy Participant BirthDate | Change Face Amount |
| Policy Participant Gender | Change Payout Option |
| Change Smoking Status | Change Billing |
| Change Preferred Language | Change Policy Authorizations |
| Update/Add Party Information | Change Plan Options |
| Change Policy Beneficiary | Change Coverage |
| Change Policy Beneficiary Percentage | Change Coverage Option |
| Change Policy Owner | Change Producer Information |
| Change Policy Payor | Change Financial Institution of Record |
| Change Policy Payee | Change Custodian Organization |
| | Change Account Designation |
| | Change Distributor Client Account Number |

Financial Transactions

- Asset Allocation
- Automatic Asset Rebalancing
- Dollar Cost Averaging
- One Time Withdrawals
- Automatic Payment
- Standing Allocations
- Fund Transfer
- Loan Quote and Repayment
- Premium Payment