

## Get to know Guy Turner - Howden Group's representative on the Ruschlikon eAccounting & Claims Steering committee

On a personal note

### Guy joins Ruschlikon with deep fiduciary and transformation expertise



Guy Turner brings extensive experience in fiduciary operations, financial controls, and large-scale process transformation to the Ruschlikon Group. In his role as Group Head of Insurance Broker Accounts (IBA) at Howden, he has led complex, multi-entity IBA operations and driven the automation and standardisation of cash and settlement processes across regions.

His hands-on experience with end-to-end process transformation, touchless fiduciary models, and robust management information and control frameworks aligns closely with Ruschlikon's objectives to improve efficiency, transparency, and collaboration across the market. Guy also contributes strong regulatory and governance insight, including Client Assets Sourcebook (CASS) oversight and accounting standards.

Through this practical and delivery-focused perspective, Guy supports Ruschlikon's work in advancing common standards and scalable solutions for the industry.

*"I'm passionate about making ACORD data standards practical and impactful. For me, it's all about enabling straight-through processing, improving data quality, and accelerating settlement for Howden's carrier partners. My focus is on pragmatic, interoperable solutions that scale across markets—bringing brokers, carriers, and technology partners together to turn strategy into real-world, repeatable outcomes for our community."*

- Guy Turner, Group Head of IBA, Howden Group

Ruschlikon Marketing Group

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