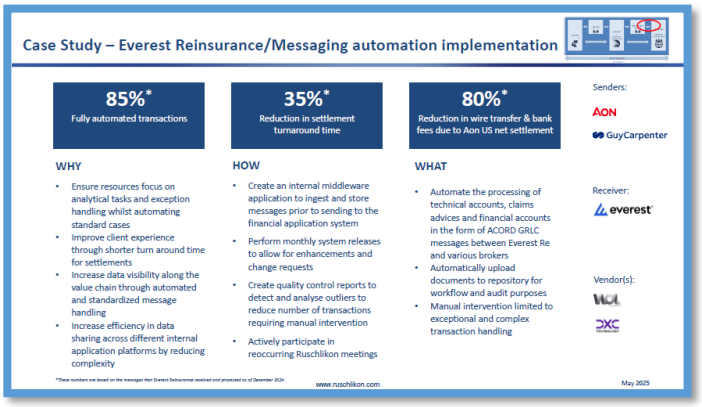
Focus on exception handling thanks to Ruschlikon messaging

Success

Everest Re reports 85% fully automated handling of eMessages

Currently, Ruschlikon eMessaging allows Everest Re to automatically handle 85% of their Ruschlikon enabled reinsurance book. By fully leveraging the automation potential, resources can be focused on exception handling and manual treatment of complex cases.



[Click here for the link to the full Everest Re case study document (May 2025).]

In the case study, Everest Re outlines the why, how, and what of Everest Re's Ruschlikon implementation. They also elaborate on IT prerequisites and lessons learned whilst implementing TA, CM, FA and ACK messaging. The Ruschlikon journey continues with expanding additional entities of already implemented brokers and exploring opportunities with Ruschlikon-enabled brokers yet to be onboarded.

"Everest Re's Accounting department has realized significant benefits since implementing our peer-to-peer connection with Aon and Guy Carpenter. A notable improvement is through ACORD'S L4 process, which boosts transaction accuracy. This new step has reduced transaction errors prior to our settlement process, leading to faster, more efficient and accurate payments; nearly eliminating the need for correctional payment activity. The positive impact of these changes is felt throughout our company from Accounting, Claims, Treasury department as well as Investments."

- Tim Ritter, Vice President – Reinsurance Accounting, Everest Re

"The messaging automation helps in ensuring transactions are accurate and settlements are processed timely, but it goes further and helps Everest communicate with our top business partners, and is a true differentiation compared to other reinsurers."

- Clement Demetz, Chief Financial Officer, Everest Re

If you would like to know more, please reach out to Faye Matias or Silvy Payan-Russell (directly or via the Ruschlikon email).

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