

Hana's remote working and Ruschlikon experience

On a personal note

Time flies – Wai Han (Hana) Lau's first year of Ruschlikon experience



My career in the (re)insurance industry began in August 2019, as I was hired to support the activities of the ACORD London office and its staff. The start of remote working changed my responsibilities significantly.

In July 2020, I started working with the Ruschlikon community as a new participant to the industry topics and was immediately engaged in various Ruschlikon related activities. It is a pleasure working with the Steering Committees, various other working groups and Ruschlikon members from around the globe.

During this past year, I have assisted with the planning and delivery of the Ruschlikon global webinars, arranging and providing minutes for virtual meetings, collating and distributing the e-News and assisting the Ruschlikon Marketing Group.

The members are global, however they are very much connected in their collaboration and ideas.

I look forward to continuing to learn more about the industry, the important part that ACORD plays in the ecosystem and assisting the Ruschlikon community in their journey ahead.

"Hana's continuous support is of tremendous help for our global marketing activities. With her excellent network with the ACORD colleagues across the globe, her creativeness, and speedy and reliable workstyle, she keeps our backs free for continuous work on content and deliverables to the Ruschlikon bodies"

– Irène Koller, Chair of Ruschlikon Marketing Group

Wai Han (Hana) Lau, Administrative Assistant

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