Dear Members,

As with this newsletter, you will notice a number of changes at ACORD over the next few years. These changes are critical as the industry evolves and are grounded in our commitment to provide our members with services, assets, and solutions to aid in standard development and implementation. Today, I want to highlight two central pillars of our transformation—enhancements to the standard development process and the launch of ACORD Solutions Group (ASG).

While recognizing our rich history, ACORD also aims to create a culture of continuous improvement. We must be responsive in meeting our members’ needs—delivering standards to the industry the improve efficiency, effectiveness, and interoperability. Enhancements to our standard development process will include leveraging processes similar to those currently used in our GRLC Working Groups and new technology. ACORD will take more ownership and leadership over standard development while maintaining transparency, openness, consensus, balance, and due process.

In the past, ACORD took a less active role in standards implementation, causing members to address issues on their own. Based on member feedback, we launched ASG to help vendors, carriers, and intermediaries implement ACORD standards. Under CEO Peter Teresi, ASG is building a portfolio of solutions focused on data translation, forms services, message routing, and connectivity. Both vendors and carriers are currently leveraging ASG capabilities to address a wide variety of challenges and opportunities.

As we move through this change journey together, we will look to you for feedback and will refine our approach to align with member goals and objectives. Communication is essential to this process, and we will continue to share progress and outcomes. If you have any questions or comments, please engage with our leadership team to help us get this right.
ACORD is continuously striving to meet your needs and provide the global insurance industry with data standards and implementation solutions that promote accurate, effective, and efficient information exchange and interoperability. Over the last few months, we’ve been approached by many of our members, both in the United States and globally, concerning the immediate need for a standard that can be consumed efficiently in microservice processes. Microservices use technology-agnostic, lightweight protocols, and small modular data structures to enable granular service messages between senders and receivers. These efforts started in December and are scheduled for completion at the end of second quarter in 2017.

ACORD Standards Online Help Portal Now Live

This portal is now live and provides access to the help files associated with our Property and Casualty XML Standards (Versions 2.1, 2.0.1, 1.30.0). Rather than maintaining these files on a local drive, it allows you to access the files from any computer with an internet connection.
 Benefitfocus Donates XML Asset to ACORD

ACORD has accepted the generous contribution of an enrollment XML asset and specifications from Benefitfocus. The asset has been added to ACORD's offerings as the ACORD Member Enrollment Standard.

ACORD Names Nine New Directors to Board

ACORD recently elected nine new members to its Board of Directors. In addition, Sal Branca, Senior Vice President at AIG, will continue his role as Board Chair. "ACORD would like to welcome our new Board Members. The industry is incredibly fortunate to be represented by this senior group of leaders," said ACORD President and CEO Bill Pieroni.

North American Connected Insurance Survey

If you haven't done so already, please take the North American Connected Insurance Survey to help us better understand the U.S. insurance IoT and telematics sector. Once you complete the 30-minute survey using the link below, you will automatically be entered into a drawing to win an iPad or an annual free membership to the North American Connected Insurance Observatory.
The Connected Insurance Observatory has also made their 27-page whitepaper outlining new opportunities from connected devices in the insurance industry available.

**Grasping Opportunities: Technology, Rebranding and Future Challenges**

Steve Hearn, CEO of Ed Broking and one of the insurance industry’s leading lights in the London market is giving the keynote address at TiNtech London Market in February.

**Insurance Nexus USA**
March 14-15, 2017 | Swissotel Chicago | Chicago, USA

Join the Discussion

**Anything You Can Do, AI Can Do Better: Machine Learning in Insurance**

**TINtech**
The Insurance Network Technology Conference

**veruna**
INNOVATION CHALLENGE WINNER
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<tr>
<th>Date</th>
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<td>TINtech London Market</td>
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<tr>
<td>February 9, 2017</td>
<td>ACORD Meets Blockchain</td>
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<td>April 25, 2017</td>
<td>ACORD London Forum</td>
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<td>June 15, 2017</td>
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<td>October 24-26, 2017</td>
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FEEDBACK: FEEDBACK ON ANY CONTENT PUBLISHED IN THE ACORD QUARTERLY NEWSLETTER IS WELCOME AND CAN BE DIRECTED TO JOHNEIL JOHNSON AT JJOHNSON@ACORD.ORG.

IF YOU BELIEVE OTHERS IN YOUR ORGANIZATION WOULD LIKE TO SUBSCRIBE TO THE ACORD QUARTERLY NEWSLETTER, PLEASE FORWARD THIS EDITION TO THEM WITH THE SUBSCRIBE INSTRUCTIONS BELOW.

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